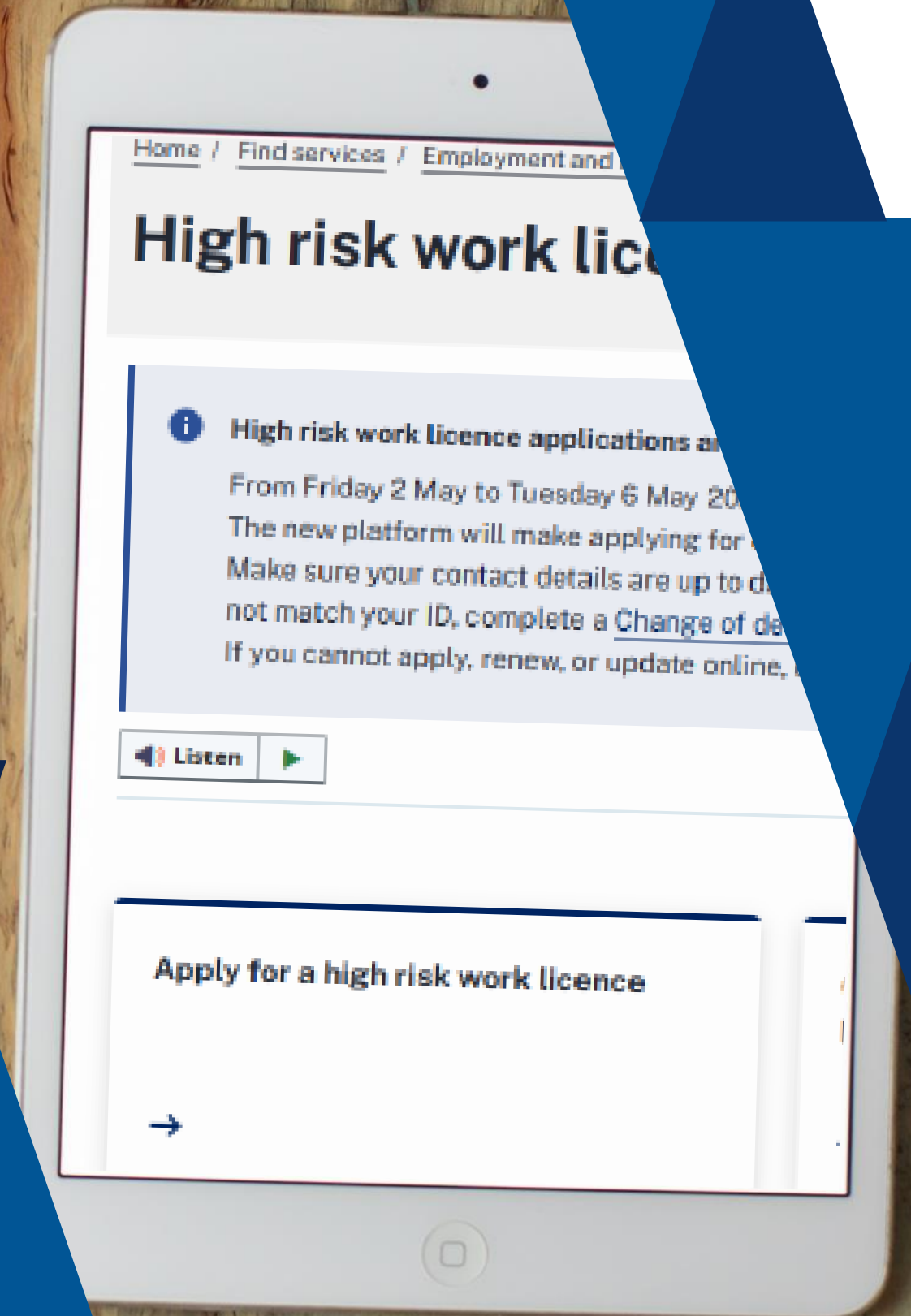




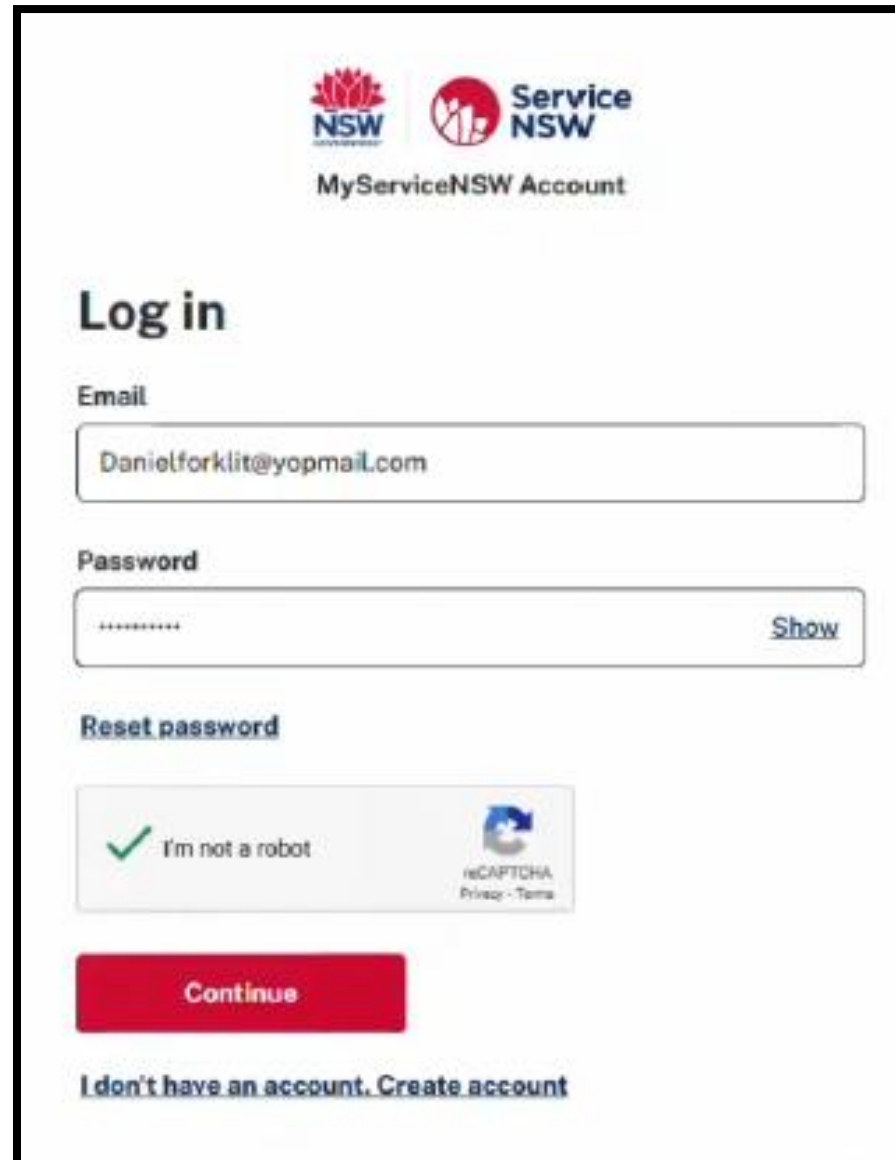
HRWL Assessment AEN



Accessing your MyServiceNSW Account

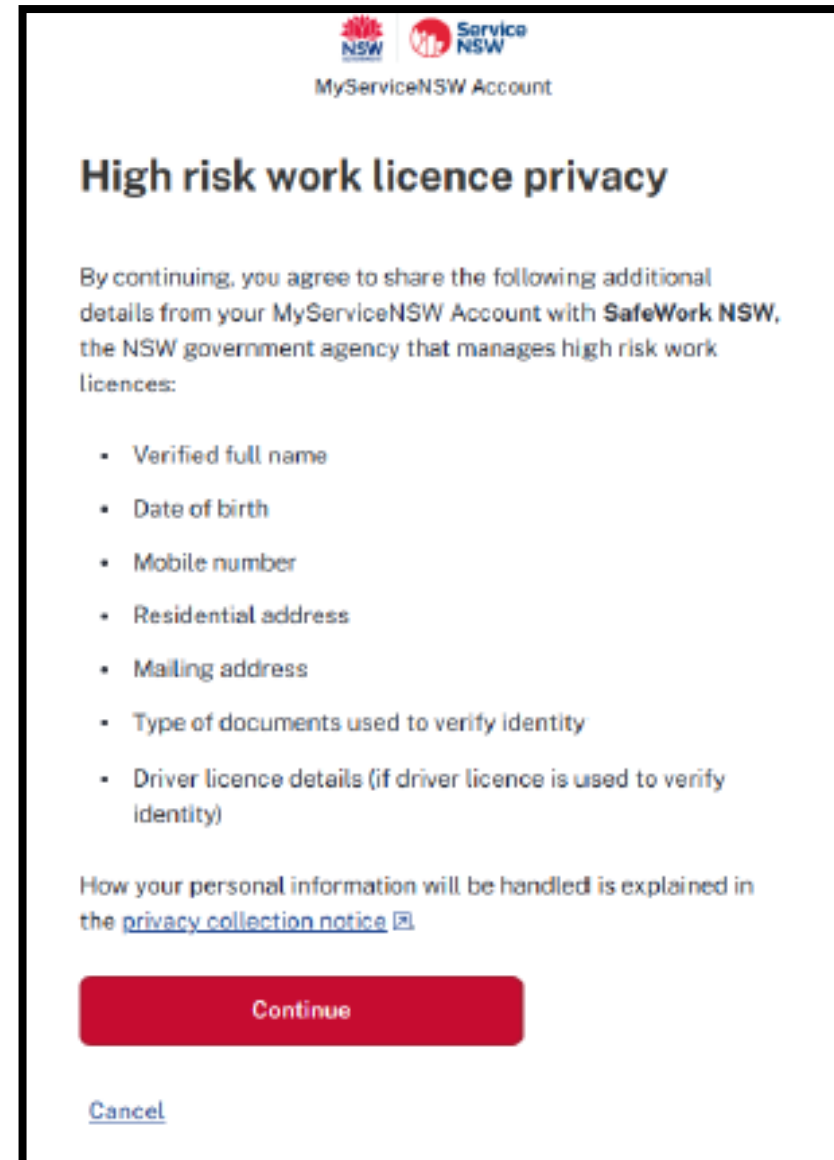
Active MyServiceNSW Account

Login



The screenshot shows the MyServiceNSW Account login page. At the top, there are logos for NSW and Service NSW, followed by the text 'MyServiceNSW Account'. Below this is a 'Log in' heading. There are two input fields: 'Email' with the value 'Danielforklit@yopmail.com' and 'Password' with a masked password and a 'Show' link. Below the password field is a 'Reset password' link. At the bottom of the form is a reCAPTCHA 'I'm not a robot' checkbox and a 'Continue' button. A link 'I don't have an account. Create account' is located at the bottom left.

Continue



The screenshot shows the 'High risk work licence privacy' page. At the top, there are logos for NSW and Service NSW, followed by the text 'MyServiceNSW Account'. Below this is the heading 'High risk work licence privacy'. The main text states: 'By continuing, you agree to share the following additional details from your MyServiceNSW Account with SafeWork NSW, the NSW government agency that manages high risk work licences:'. A list of details follows: 'Verified full name', 'Date of birth', 'Mobile number', 'Residential address', 'Mailing address', 'Type of documents used to verify identity', and 'Driver licence details (if driver licence is used to verify identity)'. Below the list is a link: 'How your personal information will be handled is explained in the [privacy collection notice](#)'. At the bottom is a 'Continue' button and a 'Cancel' link.

- Click the enrolment link to go to the MyServiceNSW Account login page.
- Enter your email and password, then click 'Continue'.
- Use the 'reset password' link if you've forgotten your password.
- Complete the image verification (e.g. select all squares with motorcycles).
- A green tick confirms successful validation—click 'Continue'.
- You'll see information needed for the high risk work licence application.
- Click 'Continue' again to start the ID verification process

Verifying Your Identity

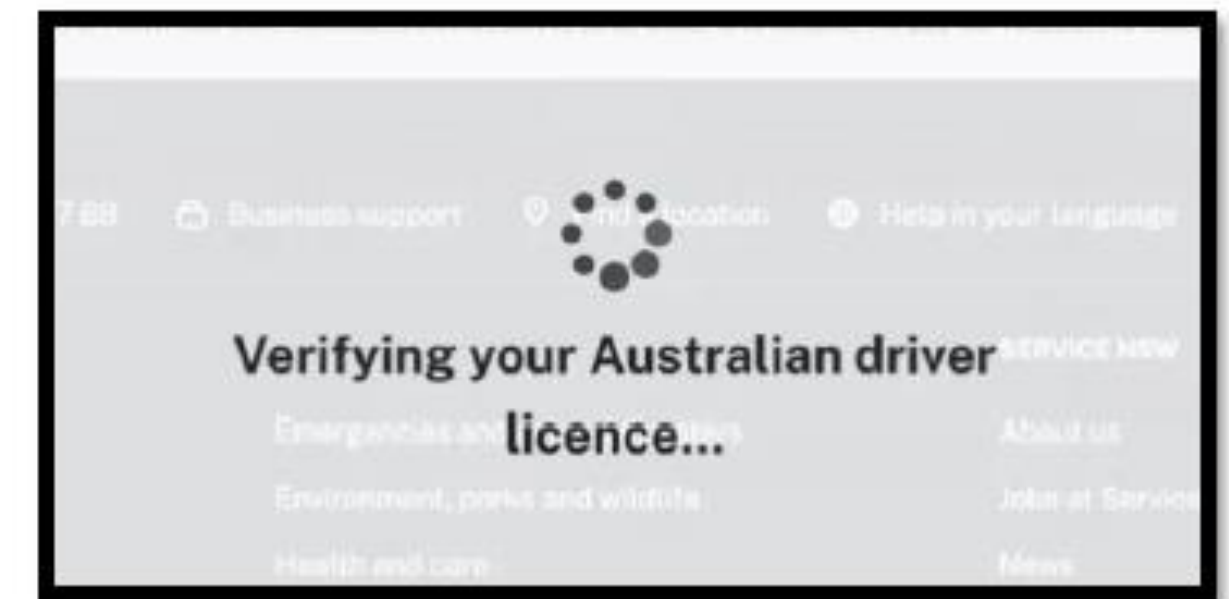
Verifying Documents

The screenshot shows the 'Your identity documents' page. At the top, there are navigation links: Home, Find services, Business, and Find locations. The main heading is 'Your identity documents'. Below it, a sub-heading says 'You'll need one document.' Underneath, there is a section titled 'Choose one document' with a list of radio button options: Australian driver licence, Australian passport, Overseas passport (Australian visa), Australian birth certificate, Australian citizenship certificate, Australian certificate registration by descent, and ImmiCard. At the bottom, there is a section titled 'If your names don't match' with a paragraph of text and a 'Continue' button.

The screenshot shows the 'Re-use your verified details' page. It features a heading 'Re-use your verified details' and a sub-heading 'You can choose to re-use your details, so verifying you is much quicker next time.' Below this, there are two paragraphs of text: 'You can stop re-using your details at any time in the Personal Details section of your account.' and 'Our [privacy collection notice](#) explains how your information will be handled.' and 'Our [Terms and Conditions](#) explains our account terms of use.' At the bottom, there is a checkbox with the text '(Optional) I agree that Service NSW can re-use my document details next time I verify my identity.' and a 'Continue' button.

The screenshot shows the 'Verify your Australian driver licence' page. It features a heading 'Verify your Australian driver licence' and a sub-heading 'Choose one option'. Below this, there are two radio button options: 'Enter your document details' and 'Take a photo of your document'. Under the second option, there is a sub-heading 'We will use your device camera to scan your document.' At the bottom, there is a 'Continue' button.

A message will show your ID is being verified; a green tick confirms success.



Enrolling for a High Risk Work Licence Assessment

Enter and check your details

- The system will ask if you have an existing NSW High Risk Work Licence (HRWL):
- Select 'Yes' or 'No', then choose 'Continue'.
- If you select 'Yes', you'll be asked follow-up questions.
- The system will generate an application form.
- Review your enrolment details:
- You can update your email, mobile number, or address (note: these changes won't update your MyServiceNSW account info).
- If everything is correct, click 'Continue'.

Enrol for a high risk work licence

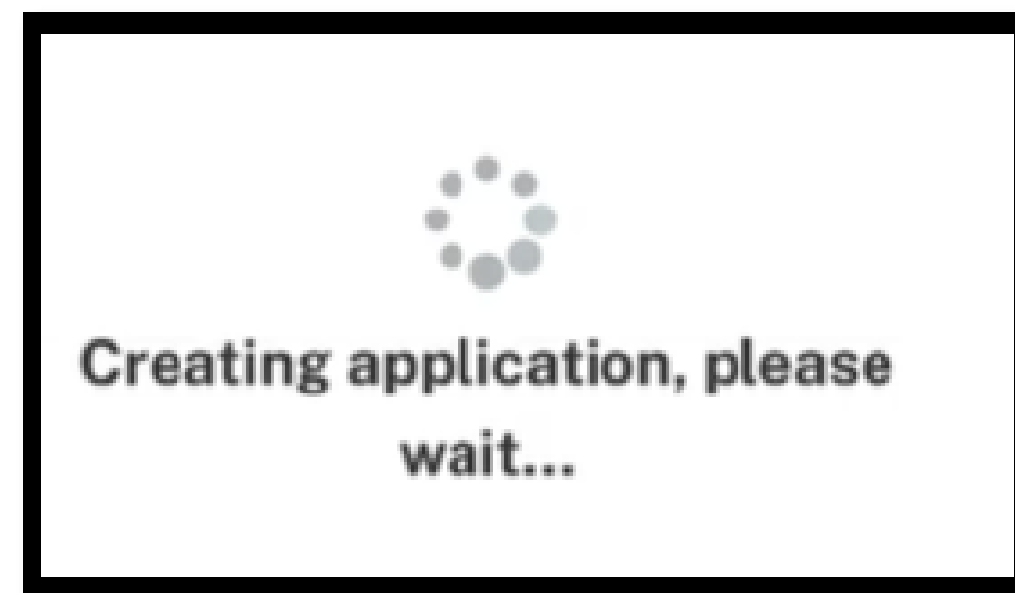
Enter your licence details

Do you have an existing NSW high risk work licence?

Yes

No

[Continue](#)



Enrol for a high risk work licence

Check your details

Any changes you make here will not update your MyServiceNSW Account.

Personal details

First name

Middle name(s)

Last name

Date of birth

Contact details

We will use these details if we need to get in touch about your application. Any changes you make here will not update your MyServiceNSW Account.

Email address ✓

Mobile number ✓

Residential address
Start typing to search or enter manually.

[Enter address manually](#)

Mailing address

Same as residential

Use different

[Continue](#)

Enrolling for a High Risk Work Licence Assessment

Class Selection & Disclosure

- Choose the HRWL class(es) you want to enrol in. You can select more than one, then select 'Continue'.
- Answer the disclosure questions, then click 'Continue'.

Enrol for a high risk work licence

Select classes for assessments

i You have 30 days to get assessed in your selected classes or you will need to re-enrol.

Select classes

You will be assessed in the classes you select. Any classes that you currently hold on your licence or have previously enrolled for are not available for selection.

Crane	Forklift
<input type="checkbox"/> Boom Type Elevating Work Platform (WP)	<input type="checkbox"/> Forklift Trucks (LF)
<input type="checkbox"/> Bridge and Gantry Crane (CB)	<input type="checkbox"/> Order Picking Forklift Trucks (LO)
<input type="checkbox"/> Concrete Placing Boom (PB)	Hoist
<input type="checkbox"/> Derrick Crane (CD)	<input type="checkbox"/> Materials Hoist (HM)
<input type="checkbox"/> Non-slewing Mobile Crane (greater than 3 tonnes)	<input type="checkbox"/> Personnel and Materials Hoist (HP)
<input type="checkbox"/> Portal Boom Crane (CP)	Pressure Equipment
<input type="checkbox"/> Self-erecting Tower Crane (CS)	<input type="checkbox"/> Advanced Boiler Operation (BA)
<input type="checkbox"/> Slewing Mobile Crane (over 100 tonnes) (CO)	<input type="checkbox"/> Reciprocating Steam Engine Operation (ESI)
<input type="checkbox"/> Slewing Mobile Crane (up to 100 tonnes) (CI)	<input type="checkbox"/> Standard Boiler Operation (BS)
<input type="checkbox"/> Slewing Mobile Crane (up to 20 tonnes) (C2)	<input type="checkbox"/> Turbine Operation (TO)
<input type="checkbox"/> Slewing Mobile Crane (up to 60 tonnes) (C6)	Reach Stacker
<input type="checkbox"/> Tower Crane (CT)	<input type="checkbox"/> Reach Stacker (RS)
<input type="checkbox"/> Vehicle Loading Crane (CV)	Scaffolding
Digging and Rigging	<input type="checkbox"/> Advanced Scaffolding (SA)
<input type="checkbox"/> Advanced Rigging (RA)	<input type="checkbox"/> Basic Scaffolding (SB)
<input type="checkbox"/> Basic Rigging (RB)	<input type="checkbox"/> Intermediate Scaffolding (SI)
<input type="checkbox"/> Digging (DG)	
<input type="checkbox"/> Intermediate Rigging (RI)	

Continue

If you answer 'Yes',
read the additional
message before
continuing.

Enrol for a high risk work licence

Answer disclosure questions

Do you hold an equivalent high risk work licence issued by another state, territory or the Commonwealth?

Yes
 No

⚠ You can only hold one high risk work licence
The licence should be issued by the state or territory where you primarily live or work.
If you live outside NSW but have a reason for applying in NSW, you can:

- transfer your current licence by contacting SafeWork NSW on [131350](tel:131350), or
- surrender your current licence by contacting the relevant [WHS authority](#) of

Continue

Enrolling for a High Risk Work Licence Assessment

Review and Submit

- On the Review and Submit screen:
 - Use the 'edit' hyperlink to make changes if needed.
 - Select 'Continue' once the information is correct.
- Read the declarations, tick the checkbox to agree, and click 'Continue'.
- After submission, you'll see a confirmation screen:
 - Download a copy of your enrolment form.
 - View information about the next steps.

Enrol for a high risk work licence

Make your declaration

⚠ Giving false or misleading information is a serious offence.
The details you provided in this application must be true and correct. Under the Crimes Act 1900, you could be fined or imprisoned for giving false or misleading information or documents.

I declare

- The details in this high risk work licence assessment enrolment application are, to the best of my knowledge, true and correct.
- I have completed/ intend to complete the specified course of training for each of the classes selected in this high risk work licence assessment enrolment application and am ready for a high risk work licence assessment for each class.

I acknowledge

- Giving false or misleading information or documents is a serious offence and may result in penalties such as fines and imprisonment.
- The registered training organisation is required to provide the assessor, prior to my assessment, confirmation of my readiness for assessment for each of the classes selected in this high risk work licence assessment enrolment application.
- If I corruptly attempt to influence an assessor's decision or knowingly participate in a fraudulent assessment, I may have committed a criminal offence.
- If my assessment is not completed fully and in accordance with its requirements, SoftWork NSW may require that I be reassessed or may suspend or cancel any licence granted.
- SoftWork NSW may verify the information I have provided in this application with any organisation or individual.
- SoftWork NSW may make inquiries and exchange information with state or territory government agencies and/or the Commonwealth regarding any matter relevant to this application or for compliance purposes.
- MyServiceNSW Account is being used to initiate this application and verify my identity. Learn more about how Service NSW handles your personal information by reading this [privacy statement](#).

I, Andrew Adams, agree to the above on 17 Apr 2025

[Continue](#)

✓ You have submitted your enrolment.

A confirmation email from SoftWork NSW will be sent to fiendhrwtst3@yopmail.com.

Reference Number: HRWL-000011838

You can download a copy of your enrolment now.

[Download](#)

Next Steps

- 1 Contact your RTO if you have questions about your assessment.**
Your registered training organisation (RTO) can give you date, time and location details, and let you know if you need to bring anything to the assessment, for example, specific personal protective equipment. You will also need to bring a copy of your confirmation email to your assessment.
- 2 Pack the right photo ID.**
You will need to provide your Assessor with one photo ID document from this list. For example driver licence, passport, NSW photo-card or current high risk work licence. You won't be able to be assessed if you don't bring the correct photo ID.
- 3 Attend your assessment(s)**
When you pass an assessment, you will get an email on how to apply for your high risk work licence.

Enrol for a high risk work licence

Review and submit

Complete

Your details

Personal details

First name
Andrew

Last name
Adams

Date of birth
16/11/1979

Contact details

Email address
fiendhrwtst3@yopmail.com

Mobile number
049544731

Residential address
20 DU FAIR ST, NORTH TURRAMURRA NSW 2074

Mailing address
Same as residential

[Edit](#)

Complete

Licence classes

Selected for assessment

- Forklift Trucks (LF)

[Edit](#)

Complete

Disclosures

Do you hold an equivalent high risk work licence issued by another state, territory or the Commonwealth?

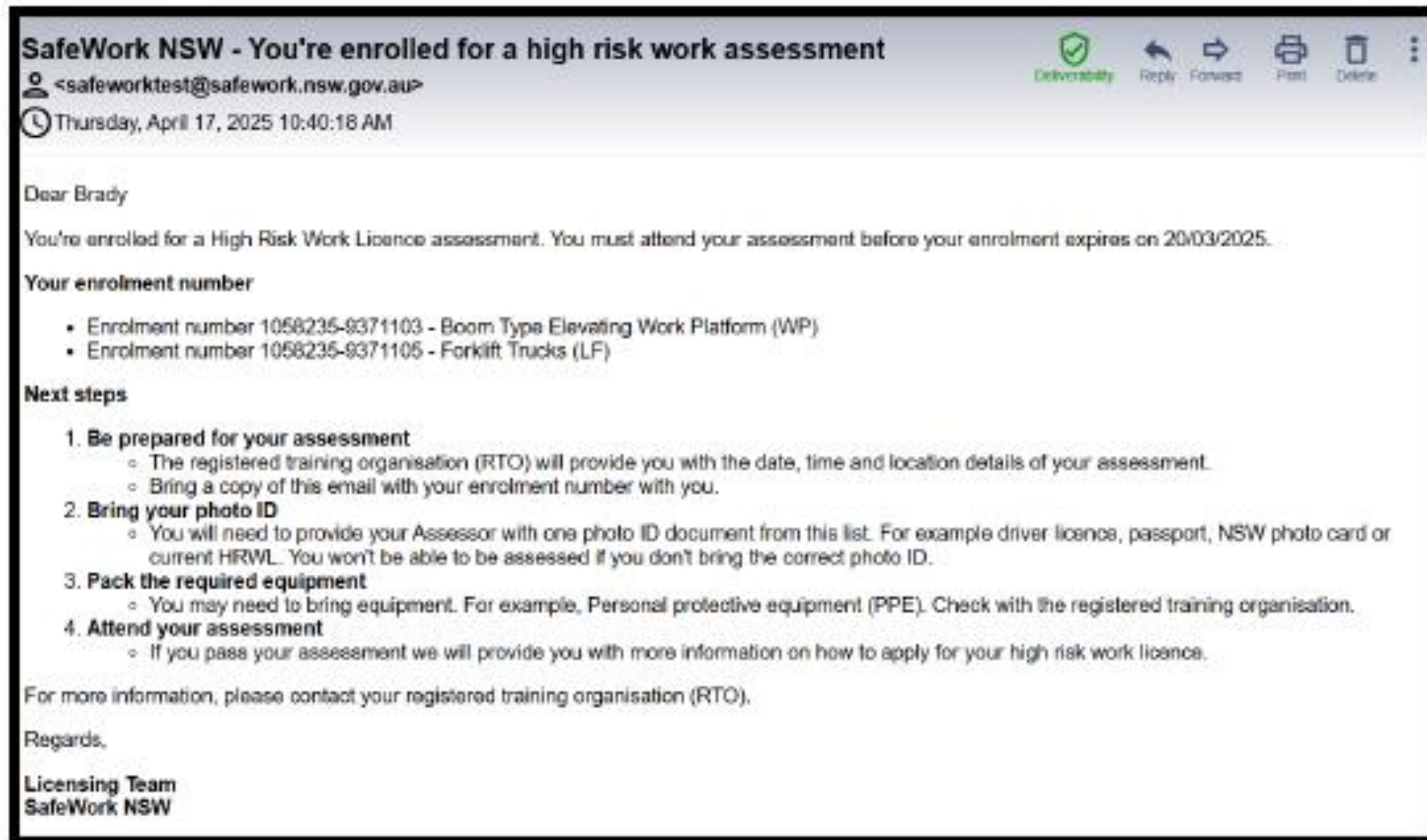
No

[Edit](#)

[Continue](#)

Enrolling for a High Risk Work Licence Assessment

Confirmation Email & AEN



IMPORTANT

You'll then receive an email from SafeWork NSW with Your Assessment Enrolment Number (AEN) as well as a summary of your required next steps.

You cannot complete the assessment without this number and will be turned away on the day.



Help & Assistance - Service NSW

For any technical account access issues
please contact Service NSW on **13 77 88**
Monday to Friday between 7am and 7pm or
visit your local service centre



[https://www.service.nsw.gov.au/
contact-us](https://www.service.nsw.gov.au/contact-us)

