



SafeWork NSW are introducing a new digital high risk work licence process on **7 May 2025**.

For all **assessments completed prior** please lodge your HRWL application at Australia Post urgently by Tuesday **6 May 2025** to avoid any delays in receiving your High Risk Work Licence.



What is Changing after 7 May?

Prior to arrival for training students must:

1. Have an active MyServiceNSW account.
2. Be able to access their MyServiceNSW account as part of the enrolment process on day one of training.
3. Be able to complete Proof of Identity (POI) verification via their MyServiceNSW account on the day.
4. Have a valid and active email account that they can access during the training to receive a unique Assessment Enrolment Number (AEN).
Note: You cannot be assessed without this number.
5. Bring a valid photo ID for the Assessor to verify (i.e. drivers licence, passport, NSW photo card or current HRWL - must be hardcopy original document or digital licence via the ServiceNSW app).

These requirements are part of SafeWork NSW efforts to go digital with HRWL Assessments.

If you do not have a MyServiceNSW account please visit:

service.nsw.gov.au/services/myservicensw-account/how-to-create-an-account

If issues arise creating an account or accessing an existing account, you must contact Service NSW directly on 13 10 50.

On the first day of training, students will be required to enrol for their assessment via their MyServiceNSW account and complete the Proof of Identity (POI) electronically.